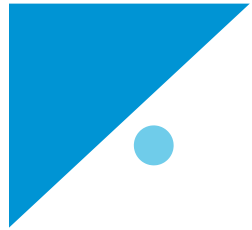# CASE STUDY

HEALTHCARE INDUSTRY

A leading integrated healthcare delivery service provider in Madhya Pradesh. Believe in making quality tertiary healthcare services accessible and equitable to all. The Health Group is driven by a dedicated and well-trained team of more than 750 physicians, surgeons, paramedical & administrative staff whose core value is to provide healthcare with compassion.

INDUSTRY LOCATION

Madhya Pradesh, India

INDUSTRY

Healthcare Industry

APPLICATION REPLACED

- Microsoft Office
- Tally

NETSUITE SOLUTION

- NetSuite ERP
- NetSuite Oneworld
- NetSuite Advanced Procurement
- NetSuite Advanced Inventory Management

THE CHALLENGES

⟳ Disparate systems, Multiple sources of truth

⟳ It takes months in closing Month End Activities.

⟳ Manual Inventory Tracking and Demand planning in Excel. No Real-time visibility of Inventory, Manual tracking of Batch numbers & expiry date

⟳ Manual tracking of Purchase requisitions by each department, No visibility of inventory consumption by each department

⟳ Manual Consolidation & Intercompany Management

⟳ No real time reports and visibility of Data for taking informed decisions.

THE SOLUTIONS

☑ NetSuite ERP was Implemented by AGSuite Technologies as a single Integrated ERP for all operations (Order Management, Purchase Management, Inventory Management, Accounting, Financials, Consolidation)

☑ NetSuite Advanced Financials was Implemented to avoid a lot of manual work involved in month-end close.

☑ Advanced Inventory Management module helped in tracking complete inventory in real-time across multiple warehouses. It helped to track the batch no and expiry of each item in real time. It also helped in demand planning and keeping the optimal inventory level in warehouses.

☑ Advanced Procurement module helped in automating the complete Purchase process starting from Purchase requisition raised by members of different departments and locations to sending the Purchase Order.

☑ NetSuite Oneworld was implemented to manage all subsidiaries in a single system, Automatic real-time Consolidation & Intercompany Management.

☑ SuiteSuccess Bundles bring Role-based Dashboards for all users built using Industry leading practices. Also, the Built In BI & Analytics tool further helped in additional reporting requirements.

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